January Fifteen 1948 General Manager, The Chesapeake & Ohio Railway Co. Cleveland, Ohio Dear Sir: I have noted from time to time and with great pleasure the interest expressed by Mr. Young and other officials of the Chesapeake & Ohio Railway incident to the improvement of passenger service: and I want to suggest for the consideration of you and your associates possible changes and improvements which would be materially advantageous to all people living on the Big Sandy Division and who have need or occasion to travel upon the Lexington Division as well. With the present schedules it is possible for those living on the Big Sandy Division to travel to Lexington, Frankfort or Louisville on the same day, but it is impossible to travel from Louisville, Frankfort or Lexington or any points on the Lexington Division to points on the Big Sandy

Division without spending the night at a hotel in Ashland. Many years ago the schedules eastward were so arranged that connection could be made at Ashland and passengers proceed to their homes on the Big Sandy Division without over-night stay in Ashland.

We also heretofore had local Pullman service between Ashland and Louisville whereby one could go aboard the Pullman at Ashland about 10:00 P. M. and on the return trip could stay aboard at Ashland until sufficient time to dress and get aboard the Big Sandy Division train.

With the present unsatisfactory schedule in eastbound directions, it has made it appear more to the advantage and convenience of persons travelling to and from central Kentucky, Lexington, Frankfort and Louisville to use either their own private automobile or the bus for such service; but I know that a large percentage of the people would prefer to use the train service if there was convenient schedules in each direction or the local Pullman between Ashland and Louisville which would make the train travel much more comfortable and convenient.

Personally, I need to be in Louisville at 11:00 A. M. on Friday, January 16th. I hesitate to drive on account of road con-