# The GREEN BEAN

Number 544

February 10, 1989

#### SUGGESTION BOX STATISTICS

Since July, 1988, statistics have been tabulated regarding the nature and number of items placed in the King Library Reference Department's suggestion box. New "suggestions" appear almost daily, and a total of 201 were deposited over the six-month review period.

Over half the suggestions (113) requested the purchase of library materials. Of these, 18 serial titles, 87 book titles and 8 general requests for the works of a particular author or about a particular subject were received. These requests were forwarded to the appropriate selector or to Collection Development.

LS/2000 problems appearing to patrons to need correction were reported a total of 24 times. These were forwarded to Catalog Maintenance.

Twenty-Four additional notes complained of everything from the number of lost books to stale bread in the deli. Environmental concerns were the subject of 15 complaints attacking excessive noise, clocks set to the wrong time, the high temperature, humidity and offensive smell of the building, vandalized carrels, flies, dust, and one particularly dirty drinking fountain.

Of the remaining complaints, two related to the deli, one to the high prices charged by copy service, four to weaknesses in the collection, one to the policy which prevents students from checking out library materials when they have given up their i.d.'s to get tickets for blockseating, and one dissatisfied with the quality of the Infotrac printers. One additional complainant wrote that we need to get " a more organized system for the library so it's not so confusing. It shouldn't be necessary to need a Ph. D. to find a book."

Fifteen suggestions not relating to improving the library collection were also received Among these were the installation of a strip of carpet on the bridge between King North and South, an amnesty day, a BITNET address for the Reference Department (which has been done), a blackboard by the front door for patrons to use for messages to each other, student lockers, the purchase of a copy of Kentucky authors' works for the regular stacks, LS/2000 terminals in

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the stacks, more Infotracs and Infotracs in the P/N/M department (one is scheduled to be installed in P/N/M in January), an electronic suggestion box for LS/2000, and, since the signs directing patrons to Maps are regularly changed to read "Mars", one patron suggested that we change the name of that unit to something like "Map and Associated Resource Services."

To combat the excessive amount of noise made by library patrons, which was the subject of eight long notes written by obviously upset and frustrated patrons, two suggestions were received. One writer suggested that patrons concerned by the noise wear ear plugs; the other regarded to problem as serious enough to require the funding of a "noise awareness program" to include posters, ads in the <a href="Kernel">Kernel</a>, group study rooms for talkers, and noise patrols.

In addition to all of the above suggestions and complaints, seven miscellaneous items were received. Among these, one person wrote in support of the library staff and students complaining about the noise, one wrote in appreciation of the "great selection of Appalachian titles," one praised the Reference Department staff, and, in conclusion, one exclaimed "I think your online catalog is fabulous!" (Submitted by Judy Sackett)

## KLA/ALS TO MEET WITH ACRL

The Academic Library Section of the Kentucky Library Association will be holding its spring meeting in conjunction with the Association of College and Research Libraries fifth national conference in Cincinnati April 5-8, 1989. The conference theme, "Building on the First Century," will be carried out through numerous programs, papers and pre-conference events. KLA/ALS members can participate at the ACRL members registration price of \$95 even if they are not members of ALA or ACRL.

The KLA/ALS semiannual business meeting will also be conducting during the ACRL meeting on FRiday, April 7. For more information about the meeting, get in touch with Brad Grissom in the Biological Sciences Library.

## PERSONNEL NEWS

## ABOVE AND BEYOND

The Library Staff Organization recently received this letter from the Salvation Army:

On behalf of The Salvation Army and those we serve, I

want to thank you for your donation of toys in support of our Christmas effort.

This past Christmas, thanks to folks like yourselves, we were able to provide food, toys, and gifts to 14,519 people; at 1 in addition we prepared and served

187 dinners here at The Salvation Army on Christmas Day. The Bible tells us that, "He who is kind to the poor lends to the Lord, and He will repay him for his deed." I know that He will richly bless and reward you for your kindness.

We are truly blessed to have friends like you who care enough to share. Thank you again so very much and may God richly bless you in this new year!

LSO also received this letter from the Pediatric Recreational Therapy Program at the University Hospital:

Thank you all for the \$144.81 which you gave to the Pediatric Recreational Therapy Program of the University of Kentucky Hospital this December, 1988. The money will be used to purchase an electronic keyboard, and audio tapes for the children. These items are needed now, thank you for providing the funds to meet the need. We appreciate your support, and your thoughtfulness. I guarantee that the items we purchase will delight the children. If you have an opportunity, come by the hospital. I would love to show you the pediatric unit that has benefited from your generosity.

LSO also received this note from Ruby Herald:

Many, many thanks for the beautiful crystal bowl. It's lovely.

Thanks to you and to LSO for making my retirement party so perfect. It will give me many happy memories in the future.

I will miss all of you -- but will always treasure my experiences in the library.

Again, thanks for a lovely time.

#### STAFF ACTIVITIES

Mike Markiw, Cataloging, has had a paper, "Searching of East Slavic Materials in Library Catalogs," published as a chapter in Information Brokers and Reference Services, edited by Robin Kinder and Bill Katz (New York: Haworth Press, 1988).

## NEW STAFF

Penny Greenwell Laura Douglas

P/N/M Acquisitions

#### CALENDAR

## GALLERY SERIES

February 10: Colored Orphans' Industrial Home, Then and Now: Lauretta Byars, College of Social Work.

- February 17: Necessity of a Black Cultural Center on a Predominantly White Campus: Frank Walker, Martin Luther King Cultural Center.
- February 24: "Star Black": Message Theatre, Martin Luther King Cultural Center.

All programs are held at 12 noon in the Peal Gallery, King Library North.

## CENTER FOR COMPUTATIONAL SCIENCES SPRING SERIES

- February 15: Computational Plasma Physics on a Supercomputer: Viktor Decyk, UCLA, 4 p.m., 137 Chemistry-Physics Building.
- February 22: The Use and Abuse of Computers: Walter Doherty, IBM-Yorktown Heights, 3 p.m. 137 Chemistry-Physics Building.

#### UPCOMING SOLINET WORKSHOPS

PC/MS DOS	February 15 March 21	SOLINET, Atlanta, GA
OCLC BASICS	February 14 February 27	Jackson, MS SOLINET, Atlanta, GA
OCLC FOR PUBLIC	March 8	SOLINET, Atlanta, GA
SERVICES STAFF	March 17	Orlando, FL
RETROSPECTIVE CONVERSION	February 21	Newberry, SC
	March 2	Nashville, TN
SHAREWARE	March 28	Shreveport, LA
TROUBLESHOOTING	March 29	Shreveport, LA
	March 30	Ruston, LA

## PROFESSIONAL DEVELOPMENT

Council on Library Resources Fellowships offer financial support to individuals who wish to undertake research or conduct analytical studies pertinent to library operations and services or to pursue other professional projects of importance. The program is open to professional staff members of

academic, research and public libraries. CLR fellowships, which are awarded on a competitive basis, are granted for periods of four to twelve months.

CLR fellows are expected to undertake research projects that will expand the knowledge base of the library community. Possible areas of research include library operations, bibliographic systems, user requirements, historical subjects, and information systems and the future library, among others,

Applications are considered three times a year, on March 1, October 1, and December 1. For more information, write the Council on Library Resources, 1785 Massachusetts Avenue, N.W., Washington, D.C. 20036. A brochure outlining requirements is also available in the Green Bean office.

# CORRECTIONS

These telephone numbers were either incorrect or omitted on the recently distributed telephone list. Please make the appropriate corrections.

Acquisitions/Accounting	.7-8391
Steve Savage	.7-8387
Jane Dean (Serials Cataloging)	.7-8391
Olga D. Wood (Law Library)	7-8345
Olga D. Wood (Law Library)	

## JOB OPENINGS

# UNIVERSITY OF KENTUCKY

Library Technician IV, Grade 8, Periodicals/Newspapers/Microtexts. [Job hours are 1:30 p.m. -10:00 p.m., Sunday-Thursday.

Library Technician II, grade 6, Periodicals/Newspapers/Microtexts.

For information or to apply for the jobs listed above, get in touch with Ann Howell, Director's Office.

Associate, Sanders-Brown Center on Aging. Salary: none listed. Deadline: March 1, 1989.

## ALABAMA

Assistant Archivist for Arrangement and Description, Auburn University. Salary: \$22,000 - \$25,000 minimum. Deadline: March 15, 1989.

## CALIFORNIA

Assistant Librarian, National Center on Deafness, California State University, Northridge. Salary: \$28,884 - \$34,740. Deadline: February 10, 1989.

## ILLINOIS

Assistant Humanities Librarian, Southern Illinois University at Carbondale. Salary: \$20,000 minimum. Deadline: February 20, 1989.

Cataloger, General Monographic Cataloging, Northwestern University, Evanston. Salary: \$21,000 - \$25,000. Deadline: April 15, 1989.

## INDIANA

Business Librarian, University of Notre Dame, South Bend. Salary: \$25,000 minimum. Deadline: April 15, 1989.

## MASSACHUSETTS

Assistant Humanities Librarians, Massachusetts Institute of Technology, Cambridge. Salary: \$21,000 minimum. Deadline: February 28, 1989.

Assistant Social Science Librarians, Massachusetts Institute of Technology, Cambridge. Salary: \$21,000 minimum. Deadline: February 28, 1989.

## NEW YORK

Cataloger, New York University. Salary: \$26,000 minimum. Deadline: February 28, 1989.

## NORTH CAROLINA

Librarian for Professional Development and Education, North Carolina State University, Raleigh. Salary: \$35,000 minimum. Deadline: March 1, 1989.

Assistant Head of the Reference Department, North Carolina State University, Raleigh. Salary: \$26,000 minimum. Deadline: March 1, 1989.

## OHIO

Head, Circulation Department, Ohio State University, Columbus. Salary: \$27,480 - \$35,090. Deadline: March 1, 1989.

Head, Monographic Cataloging Section, Ohio State University, Columbus. Salary: \$27,480 -\$32,640. Deadline: March 1, 1989.

Manuscripts/General Cataloger, Ohio State University, Columbus. Salary: \$21,000 - \$25,440. Deadline: March 1, 1989.

Latin American Cataloger, Ohio State University, Columbus. Salary: \$21,000 -\$25,440. Deadline: March 1,

User Education Librarian, Ohio State University, Columbus. Salary; \$21,000 - \$25,000. Deadline: March 1, 1989.

#### OREGON

Documents Reference Librarian, University of Oregon, Eugene. Salary: \$20,000. Deadline: March 31, 1989. Head, Catalog Department, University of Oregon, Eugene. Salary: \$30,000 -\$35,000. Deadline: March 31, 1989.

### PENNSYLVANIA

Access Services Librarian, Temple University, Philadelphia. Salary: \$20,000 minimum. Deadline: March 1, 1989.

Serials Cataloging Coordinator, Temple University, Philadelphia. Salary: \$23,000 -\$27,000. Deadline: March 1, 1989.

Hispanic/Latin American Cataloger, University of Pittsburgh. Salary: none listed. Deadline: March 17, 1989.

Head, Copy Cataloging Section, University of Pittsburgh. Salary: none listed. Deadline: March 17, 1989.

#### TEXAS

Collection Development/Reference Librarian, Rice University, Houston. Salary: \$22,000 - \$25,000. Deadline: none listed.

#### VIRGINIA

Science Reference Librarian (2 positions), Virginia Tech, Blacksburg. Salary: \$20,200 minimum. Deadline: February 28, 1989.
Social Sciences Cataloger, Virginia Tech, Blacksburg. Salary: \$20,200 minimum. Deadline: February 28, 1989

NEXT GREEN BEAN: FRIDAY, FEBRUARY 24, 1989

DEADLINE: FRIDAY, FEBRUARY 17, 1989.

## GREEN BEAN STAFF:

Bonnie Jean Cox, editor/typist. Cecil Madison, printer.